

# Notice of MyDebit New Functionality - Card-Not-Present Transaction (CNP)

1 February 2023

Dear Valued Customers,

Effective **01 March 2023**, HSBC/HSBC Amanah Debit Card/-i can be used for MyDebit Card-Not-Present (CNP) transaction.

A CNP transaction is a payment card transaction made where the cardholder is not physically present (i.e. non-face-to-face) at the merchant when the payment is made. This includes online (internet) purchase transactions, mail order and telephone order.

- By default, the Bank will block any cardholder from making any CNP transaction which is not authenticated via strong authentication method such as dynamic password or any overseas transaction using a debit card/-i to mitigate risk of fraud, UNLESS the cardholder has expressly opted-in to conduct such transactions. The deactivation of the CNP function will apply to all Visa and MyDebit transactions.
- Customers can choose to activate the CNP function by visiting any HSBC branch or contact HSBC Contact Centre.

Following this, our FAQ and Product Disclosure Sheet (PDS) of all HSBC/HSBC Amanah Debit Card/-i will be updated and published in public website in due course.

For more details on our debit card services, click [here](#).